IQ Item

Comprehensive Real-time Piece-Level Tracking and Reporting Software

iQ
Item

Securely Manage, Track, and Report on Every Item across your Production Environment

Automate and better manage your validation processes

IQ Item is a comprehensive software solution that provides operational visibility, reconciliation, and reporting at the individual piece level in any production mail environment. IQ Item uses a variety of JETVision data collection sources to automate the manual check and balance processes. This enables mail manufacturers to validate individual item status across multiple systems, provide customers with 100% proof of mailing, and ensure industry and government regulatory compliance.

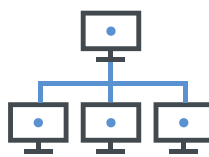## Centralized Operational Visibility and Control

IQ Item uses a multi-level, role-based web portal to provide everyone, from the operator to management, with real-time visibility of any piece currently in production.

Manufacturers can centrally manage processing results and drill-down into item-level views of their operation. The portal provides a detailed application piece-level summary, including a historical event log for each status change. Navigation and GUI are consistent, no matter if they are on managers' laptops or at a machine on the production floor.

Key Features & Benefits

Validates individual item status across multiple systems and sites

Creates detailed audit trail for regulatory compliance and reprint generation

Multi-level, role-based web portal access

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Automate the Reprint Process and Electronically Reconcile

IQ Item makes the reconciliation and reprint process quick and easy. Item final disposition status is updated in real-time and identifies duplicates across your entire production environment.

Item automates detailed audit and reprint files of each completed job in the production environment.

During processing, items are color-coded to indicate piece status and are searchable via sequence numbers entered manually or with a hand scanner. On the Reconciliation screen, you can view, manage, update, and search for individual items based on disposition status.

Flexible Deployment Options

IQ can be securely deployed and managed to meet your organizational standards. With deployment options ranging from cloud to on-premise, or across multiple sites, we'll help you get up and running no matter which infrastructure you choose. All deployment solutions have the same functionality, features, and available modules.

Cloud-based:

Cloud-based deployment offers a fully managed scalable infrastructure Bell and Howell ensures that your data is fully protected, isolated, and encrypted to provide the highest level of data security available. Modular configuration allows you to easily add IQ modules as business needs change without purchasing additional, expensive server hardware.

On-premises:

For mail manufacturers requiring on-premises installation, IQ can be easily deployed, managed, and maintained on your infrastructure, on a single server or dedicated VM. IQ database utilizes Microsoft SQL and operates on a Microsoft Windows Server.

Multi-site:

IQ provides the ability to manage your entire organization or individual site-based production data and job statuses. Securely access reports, drill down to an individual site, or resource data from a single login.

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