



## BH QuickCart

### Customizable Click-and-Collect Solution For Big Box Retailers

Retailers of all sizes are looking for innovative, modern solutions to expedite and automate the in-store pickup process for online and will call orders. Big box stores, warehouse clubs and category specialists bring unique challenges to the click-and-collect equation due to the nature of their product mix, especially with very large and often heavy products.

BH QuickCart is a dynamic order retrieval solution that meets any retailer's unique requirements while seamlessly integrating into the store's existing physical infrastructure. Designed for indoor or outdoor use, the system can accommodate large shopping carts, flatbeds and even full pallets. Retailers can select from a variety of security options, including physical and virtual locks. BH QuickCart can also be refrigerated to accommodate perishable goods. When installed outside the store, it offers a 24-hour pickup option for added customer convenience.

### KEY FEATURES

- » Seamlessly integrate into existing physical infrastructure
- » Scalable to accommodate any variety of shopping carts, flatbeds or pallets
- » Designed for indoor or outdoor applications
- » User-intuitive console for easy order retrieval
- » Variable security levels to fit any needs
- » Refrigeration options for perishable goods
- » Utilize customer data to predict peak retrieval times

Additionally, retailers can harness and interpret valuable customer insights in an intuitive portal. BH QuickCart can leverage this data to predict peak retrieval times, as well as weather and traffic patterns to ensure an optimal in-store checkout experience.

### **The Bell and Howell Difference**

Bell and Howell is the leading provider of the world's most comprehensive automated click-and-collect solutions for retailers. The powerful combination of our world-renowned service and support infrastructure, ability to harness and leverage innovative data analytics, and experience deploying solutions at scale has provided us with a deep understanding of the unique complexities of the retail space.

At the end of the day, a company is only as good as its ability to fix a customer's problems in a cost-effective and timely manner. Bell and Howell's extensive service footprint boasts 70+ years' experience in industrial equipment and mechatronics, with a network of more than 700 highly-skilled service engineers. Our cutting-edge remote monitoring and IoT-enabled services enable us to remotely diagnose problems and service our customers' machines before they even know there might be an issue. Additionally, our predictive maintenance services allow us to see when and which parts are wearing down and hindering performance. When this occurs, BH QuickCart can proactively order parts and submit a service ticket, improving first-time fixes, reducing equipment downtime and increasing overall performance.



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